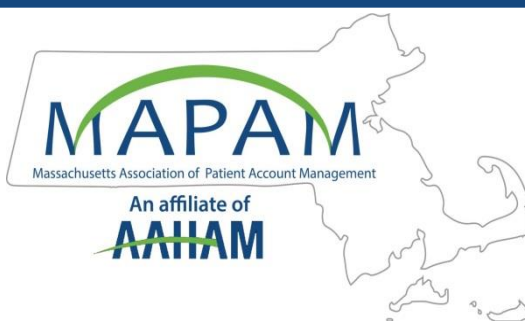




Meeting Agenda

Date: Thursday, July 15, 2021
 Location: Indian Ranch
 200 Gore Rd
 Webster, MA 01570
<https://indianranch.com/>

Topic: MAPAM Appreciation Day

8:30 AM	Registration Opens
9:00 – 9:25 AM	Breakfast (And our first opportunity to meet in person in 18 months!)
9:25 – 9:30 AM	Updates and Announcements Sandra Magaw, President
9:30 – 10:30 AM	Panel Discussion: COVID and Beyond Cindi Carter, Prospect Medical; Bryan Marcotte, Baystate Health; Dan Rossi, Harrington Health; and Tanya Thorpe, Beth Israel Lahey Health Revenue cycle leaders discuss what lessons they have learned during the COVID pandemic and how they will carry those lessons forward as we open back up.
10:30 – 10:40 AM	Making the Most of the AAHAM Certification Program Makayla Gerard, Marcam Associates and Tim Hall, Balanced Healthcare Receivables
10:40 – 11:30 AM	5 Steps to Becoming an Effective Servant Leader Amy Sherman, MedStar Health Leaning on lessons and experiences from her own life, Amy shares tips on how to be an effective servant leader.
12:00 – 1:30 PM	Riverboat Cruise Join us aboard the Indian Princess as we cruise around Webster Lake and enjoy each others' company for the first time in 18 months!

Price: Current MAPAM or AAHAM Member: \$50
 Nonmember: \$75

To sign up, please visit:

<http://mapam.org/meetinginfo.php>

MAPAM would like to thank our Annual Sponsors and encourage you to check out how these companies can assist you.

