



Meeting Agenda

Date: Thursday, December 12, 2019

Location: **Beechwood Hotel**
363 Plantation St.
Worcester, MA 01605
<https://www.beechwoodhotel.com/>
(508) 754-5789

Topic: **Government Payer Updates and Annual Holiday Celebration**

Coordinators: Sandra Magaw, Balanced & Active Healthcare Receivables
Jon Menard, Integrated Revenue Integrity (IRI)
Makayla Gerard, MARCAM Associates
Moire Daniel, Fenway Health

8:30 – 9:00 am	Registration and Breakfast
9:00 – 9:15 am	Updates and Announcements Sandra Magaw, MAPAM President
9:15 – 10:00 am	MassHealth Final Deadline Appeals Process Felicia Clements, Manager of Provider Relations, MassHealth Customer Service Center
10:00 am – 10:45 am	Overview of MA Health Connector: What Occurred in 2019 & What to Expect for 2020 Niki Conte, Associate Director of Public Outreach and Education, Massachusetts Health Connector
10:45 am – 11:00 am	Break
11:00 am – 11:30 am	NGS Audit Contractor Updates Lori Langevin, JK Provider Outreach and Education, National Government Services
11:30 am – 11:45 am	HSN Updates Scott Keays, Policy Manager, Health Safety Net, Executive Office of HHS

11:45 am – 12:00 pm	Election of 2020 MAPAM Officers
12:00 pm – 1:00 pm	Lunch
1:00 pm – 2:00 pm	Medicare Updates Renee Richard, Health Insurance Specialist, CMS Regional Office Boston
2:00 pm – 2:15 pm	Ugly Christmas Sweater Contest Join in the merriment of the season by wearing your most outlandish holiday sweater and have a chance to walk away with a great prize!

To sign up, please visit www.MAPAM.org